



URL <https://www.civity.nl>

Quick facts




-  Company: Civity
-  Sector: Government & Public Sector
-  Product / service: Application
-  Type of data: Open Data provided by municipalities
-  Origin: The Netherlands



Benefits



-  Open Data is used to make the reporting process smarter and easier for both the reporter and the administrator. Report submissions are correctly routed and registered eliminating the need to complete unnecessary details when submitting reports – that's Smart Reporting 

How Open Data is used

-  The Smart Reporting-app uses Open Data on Dataplatform.nl to show objects (lamp posts/bins/bus stops/...) on a map.
-  Citizen involvement is easy: "Tap on item – select – add picture (option) - create report – send to city".
-  Smart Reporting: efficient and effective for citizen and city thanks to Open Data.



Other information

-  Starting September 2016, the city of Utrecht (NL) uses the Smart Reporting-app in conjunction with their case management system. The app improved the services of the city reducing administrative efforts and easing communication with citizens.
-  This application is developed by Civity. Civity provides tools, advice and support to be able to collect, to manage and to disclose (open) data.

