



URL https://ristohinno.shinyapps.io/Riigiteenus_dashboard

Quick facts

-  Developer: Risto Hinno
-  Sector: Government & Public Sector
-  Product / service: Website
-  Type of data: Government data
-  Origin: Estonia





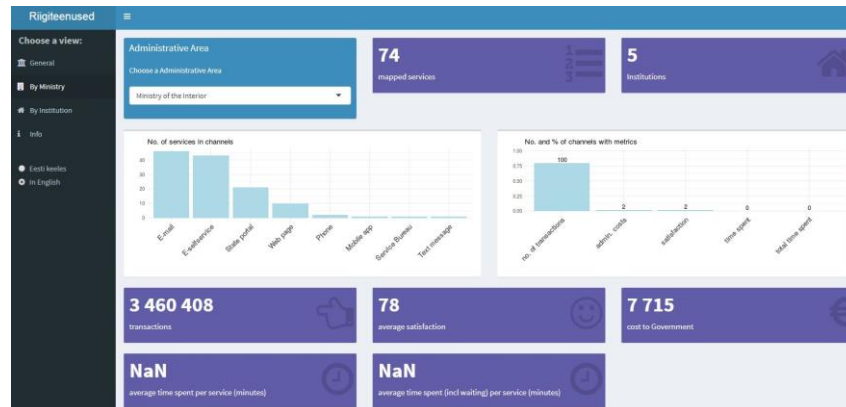
Benefits

-  Provides transparency about the usage and performance of Estonian state services – the connection between institutions and citizens.
-  Shows which state bodies provide good services and which still have room for improvement.



How Open Data is used

-  The website uses Open Data service statistics from the Estonian government, which are available in an unified structure since March 2016.
-  Presented statistics include the number of service transactions, the type of service channels and the average satisfaction.



Future plans

-  No specific development plans are known.

